



## COVID19-ACTION

### Dear customers

The current health crisis requires us to be vigilant and to take special actions to ensure that your stay is spent in the best possible conditions.

**The common areas** of the building are subject to regular treatment with disinfectant, especially areas that are frequently touched with hands: door handles, stair railing, switches etc.

**The preparation of your accommodation** is carried out with the greatest care, with the intervention of a service provider who is prepared to respect the sanitary protocol, which can be made available to you upon request.

- Cleaning and disinfection of all surfaces and furniture, with the application of a virucide product, especially on objects that are frequently touched with hands (worktops, handles, switches, remote controls, toilets etc.).
- Disposable bedding protections are put in place after disinfection.
- Complete ventilation of the accommodation, for a long period of time.

These works are very time consuming and in some cases we need to set a later arrival time at the chalet. Whenever possible, apart from high season, we leave the accommodation vacant one full day before your arrival.

### Your contribution is crucial.

Upon arrival, we recall necessary sanitary measures.

#### During your stay:

- Apply barrier gestures: physical distance, hand washing, coughing in your elbow, etc.
- Each time you enter the building, use the alcohol-based gel that is available to you.
- Ventilate the accommodation on a regular basis.
- When using the vacuum cleaner, ventilate widely during and after use.
- Regular cleaning with soap and water is recommended.
- A disinfectant is available with the usual household products.
- Wash your dishes at 60 °C (normal dishwasher program).

#### Upon departure:

- Please leave the accommodation by 10:00 am on departure day, to facilitate the intervention of our cleaning service.
- Let the beds open for ventilation.
- Place any rented linen in the transparent bag that is made available to you for this purpose.
- Dispose of your garbage in closed bags and place it in the containers set up by the municipality of Megève.

In case of symptoms (cough, fever, loss of taste or smell ...), please contact a doctor.

Megève medical center: 11 Route du Villaret, +334 50 58 74 74.

In case of trouble breathing, call 112.

PLEASE  
RESPECT  
THOSE SIMPLE  
BARRIER  
GESTURES

